2021 ANNUAL REPORT

Leading with creativity, flexibility and resiliency to serve our community.

FROM THE CHAIRMAN & EXECUTIVE DIRECTOR

As we reflect on 2021 and the second year of the pandemic, it is with tremendous gratitude that we frame and share our thoughts.

We are grateful to our clients for trusting their care and journey to Recovery Resources. We know the first step is the hardest and all the other steps that follow are hard too. We are so proud of our clients and their commitment to working towards healing and recovery.

We are grateful to our employees who have been experiencing the pandemic and challenges right alongside those to whom we provide care and services. The Recovery Resources employees have shown flexibility, creativity and resiliency with the goal of continuing to provide care and services to our clients and the community.

We are grateful to our Board of Directors, who have helped Recovery Resources navigate tremendous change. Our Board members have provided expertise on a variety of topics and helped us make decisions over the course of the pandemic. They recognized and supported our employees and clients during the most difficult times. We could not do our work without their support.

We are grateful for the support of the Associate Board and the Circle of Strength & Hope. The support we received by both organizations helps us provide additional items to our clients such as food, clothing, and transportation. Several of our residential properties received updates last year that increased the morale and pride of those in our housing programs.

We are grateful to the support of the Cuyahoga County Alcohol, Drug Addiction & Mental Health Services Board, The Substance Abuse and Mental Health Services Administration as well as Ohio Mental Health and Addiction Services. Through their funding, we are able to provide additional services that are critical to the success of our clients' journeys.

We are grateful to serve as part of the larger community behavioral health continuum through partnerships with the city of Shaker Heights, the courts, the jail system, and our affiliate partner, The MetroHealth System. We know that the community and our clients are experiencing better outcomes because of the integrated approach and linkage to care and services.

We are grateful to the school districts we partner with as part of the prevention program we offer to the children in our community. We are grateful to the faith leaders in our community who have embraced the need to learn more about behavioral health and how to help their congregations connect to important resources. We are also grateful for the many organizations who have seen the need for education and training in their organizations as their employees have experienced the challenges associated with the pandemic.

WE ARE GRATEFUL TO THE MANY SUCCESSES ACHIEVED THIS PAST YEAR, INCLUDING:

Implementing Diversity, Equity and Inclusion (DEI) priorities, including: education and training, human resource planning, development of an employee-led DEI Council and equity opportunities. This focus has resulted in increased culturally proficient teams and enhanced staff communication and interactions with clients, colleagues and community partners.

Utilizing funds received through the generosity of The Three Arches Foundation grant, which provided Recovery Resources with the opportunity to support improved care through increased accessibility to telehealth, financing telehealth carts that improve user-friendly telecommunication technology. The carts are being utilized in assessment, for group therapies, and in the jails.

Implementing online appointment scheduling and refill requests, making it easier for our clients to request services when it is convenient for them.

Developing and implementing a partnership between MetroHealth, Recovery Resources and Shaker Heights' police and fire departments to provide mental health response services for individuals in that community.

Providing Crisis De-escalation training and professional development for leadership and staff through the generosity of the Woodruff Foundation.

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Serving the students by providing prevention programming in 14 school buildings representing 7 school districts across Cuyahoga County.

Increasing collaborations. The gambling team was able to conduct outreach within the local casino and racino by promoting Recovery Resources' gambling and substance use disorder treatment services.

Spearheading a stigma-reduction campaign for faith-based and minority populations through funding received by Ohio Mental Health and Addiction Services. These funds allowed Recovery Resources to provide a sermon series for faith leaders on talking to their members about mental health and the importance of seeking help.

Transitioning the Recovery Works clients from sheltered employment into community employment, resulting in 109 clients placed in competitive community employment.

Distributing free laptops from PCs for People to Monarch residents in spring and summer of 2021 as part of Job Seeker Packages.

Finally, we are grateful for the many ways Recovery Resources will expand its impact in 2022 through increased programming for our clients and partnerships in the community. We look forward to sharing the inspirational work of our teams and collaborations as we continue our journey this year.

In kindness,

Adam Bechler, CIMA, AIF
Chair, Board of Directors

Seona Goerndt, MBA, CPXP
Executive Director

Helping people triumph over mental illness, alcoholism, drug and other addictions

PREVENTION

Alcohol & substance abuse prevention education

HIV/AIDS prevention & intervention

Problem gambling education

Training Institute & speakers bureau

EAP services

TREATMENT

Assessment

Outpatient individual & group counseling

Psychiatric supportive treatment

Pharmacologic management service

Medication Assisted Treatment

Partial Hospitalization Program

Intensive Outpatient services

Case management

Continuing care (after-care)

Problem gambling services

Anger Management

RECOVERY

Housing assistance

Employment readiness

Women's recovery house

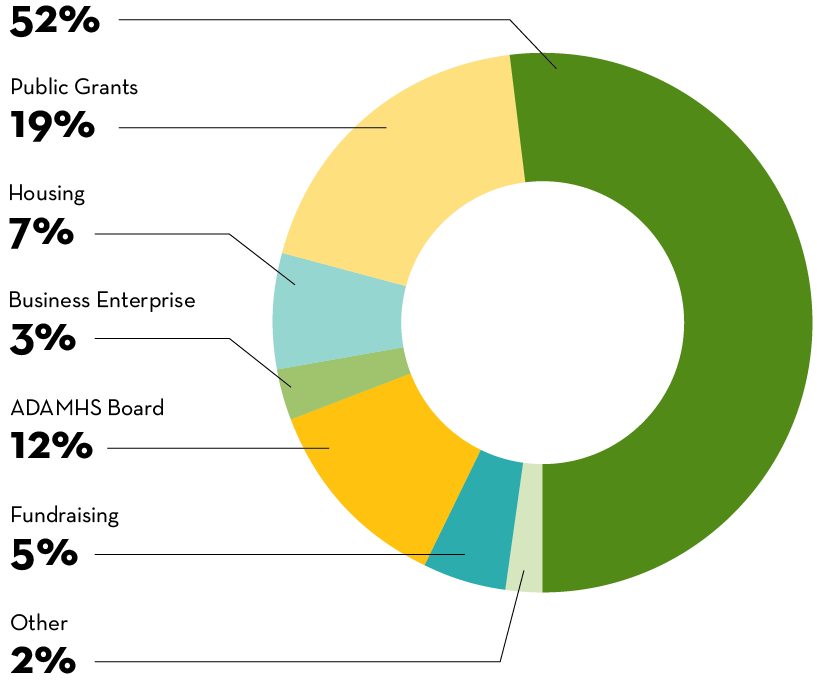
Vocational Rehabilitation

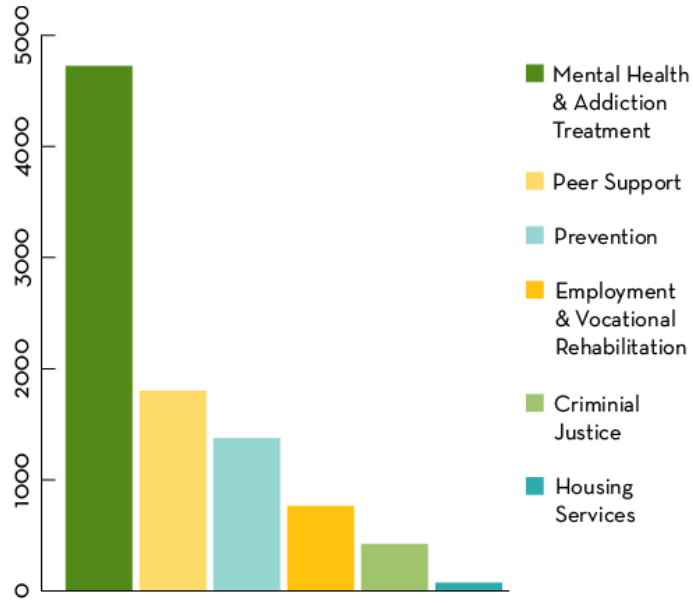
2021 FINANCIAL HIGHLIGHTS

REVENUE SOURCES

Client Service Revenue

CLIENTS SERVED IN 2021





HOW GIFTS SUPPORT OUR SERVICES

Sources of Funds

Annual Donations	$220,280
Run for Recovery	$65,109
Circle of Strength & Hope	$22,135
Public Funding	$2,739,954

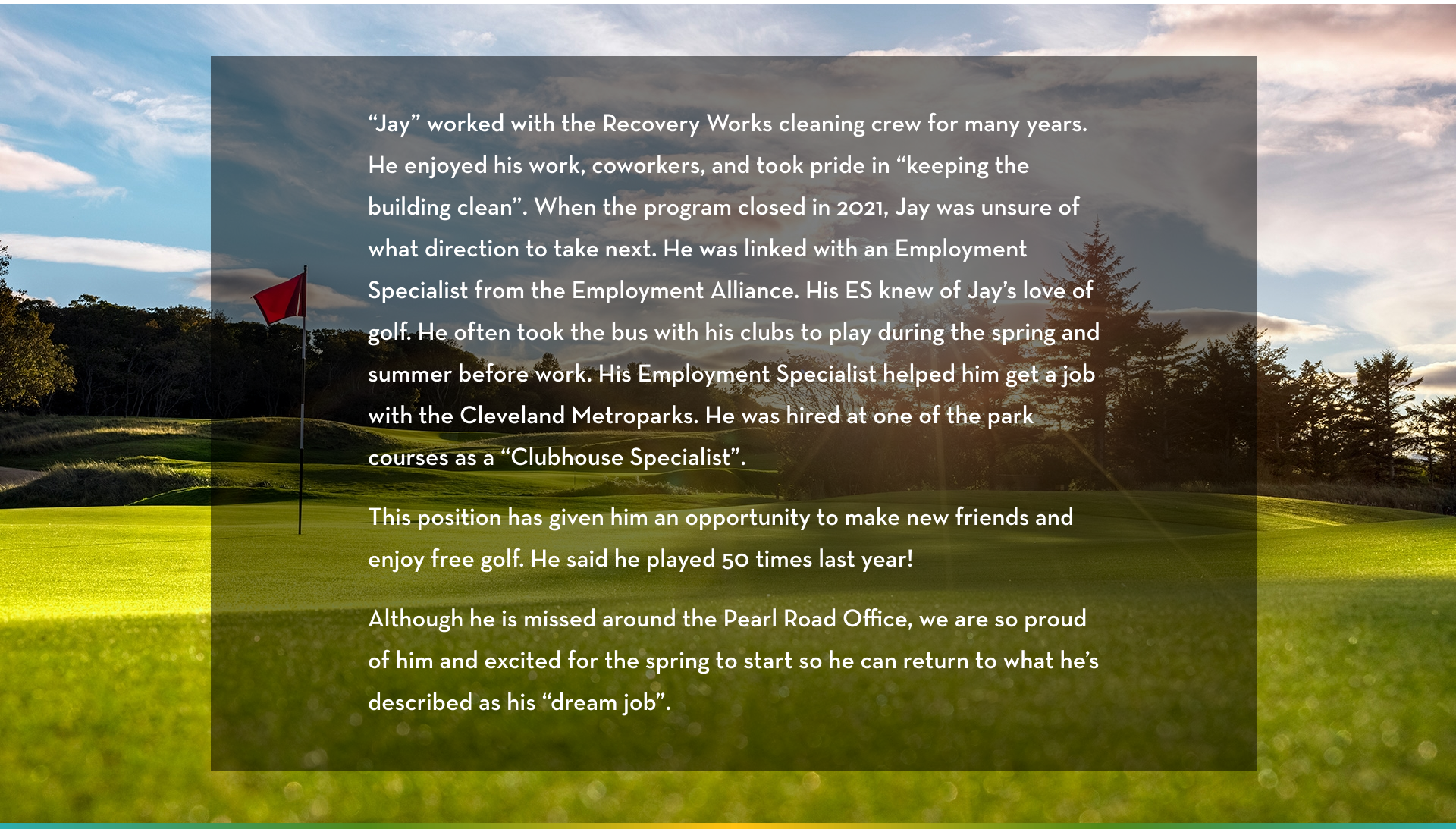
HOW YOUR SUPPORT MAKES A DIFFERENCE

Uses of Funds

Alcohol & Drug Prevention	$257,000
Bus Tickets	$23,625
Shelter	$24,754
Client Assistance	$89,534

Cost of Operations

Fundraising	2.62%
Administrative	16.69%
Program Services	80.69%



"Jay" worked with the Recovery Works cleaning crew for many years. He enjoyed his work, coworkers, and took pride in "keeping the building clean". When the program closed in 2021, Jay was unsure of what direction to take next. He was linked with an Employment Specialist from the Employment Alliance. His ES knew of Jay's love of golf. He often took the bus with his clubs to play during the spring and summer before work. His Employment Specialist helped him get a job with the Cleveland Metroparks. He was hired at one of the park courses as a "Clubhouse Specialist".

This position has given him an opportunity to make new friends and enjoy free golf. He said he played 50 times last year!

Although he is missed around the Pearl Road Office, we are so proud of him and excited for the spring to start so he can return to what he's described as his "dream job".

THANK YOU!

CORPORATE SUPPORT

$5,000+

Anonymous

Calfee, Halter & Griswold, LLP

Goggins Challenge

Medical Mutual of Ohio, Inc.

Mercedes-Benz of Bedford

Reflections Interior Design, LLC

$1,000 - $2,499

Baird

BioThane Coated Webbing Corp

Fairview Health Systems

NAMI Greater Cleveland

The Sherwin Williams Company

The Sherwin-Williams Company

$500 - $999

Digital Insurance, LLC

Wells Fargo Advisors, LLC

$250 - $499

TXL Partners

$100 - $249

Eventbrite

FOUNDATION SUPPORT

$5,000+

Bedford Automile Charitable Fund

The Cleveland Foundation

Dan and Ellen Zelman Family Foundation

Mandel Foundation

The South Waite Foundation

The Callahan Foundation

Three Arches Foundation

William C Meier Foundation

The Woodruff Foundation

$2,500 - $4,999

The Catherine L. & Edward A. Lozick Foundation

The Murch Foundation

David and Inez Myers Foundation

The Smith-Prochaska Foundation

Wolf Family Foundation

$1,000 - $2,499

Gift4Giving Program

Up to $99

Alcoholism Service of Cleveland, Inc. Fund

INDIVIDUAL SUPPORT

Recovery Resources is extremely grateful for the generosity of our friends, donors, and supporters. If we inadvertently misspelled or omitted any names, please accept our sincerest apologies. We work to maintain the highest level of accuracy.

LEADERSHIP

SENIOR STAFF | **BOARD OF DIRECTORS** | **ASSOCIATE BOARD** | **LIFE/HONORARY DIRECTORS**

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President & Chief Executive Officer

EMILY GILLIAM, SPHR
Director of Human Resources

NEERA GUPTA, MD
Medical Director

AYME McCAIN
Director of Prevention, Wellness
& Community Outreach

PARTNERS IN FULLFILLING OUR MISSION

MetroHealth

ADAMHS BOARD OF CUYAHOGA COUNTY
ALCOHOL, DRUG ADDICTION & MENTAL HEALTH SERVICES

carf INTERNATIONAL

RUNNING Towards RECOVERY

Connect with Recovery Resources

Connect with us and share our message

RECOVERY RESOURCES
Partners in health. Partners in hope.

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