



RECOVERY RESOURCES

Partners in health. Partners in hope.

ANNUAL REPORT | 2017



[Behavioral Health Care **IS** Health Care.]



A LETTER | from the Chair and the President + Chief Executive Officer



Chuck Royer, Esq.
Chair, Board of Directors



Pamela Gill
President & CEO

2017 was both rewarding and challenging. We are grateful for increasing public and private awareness that mental illness and addiction are diseases instead of moral failures. We are also mindful that more than 10,000 people sought our assistance as we fight for those who are sick and advocate for better healthcare treatment options.

Behavioral Health Care has experienced numerous changes over the years. Today, as we prepare for the next step in the single largest change in Ohio Behavioral Health legislation in 25 years, we have solicited the help from experts to learn how these changes affect our clients, our staff, our outcomes, and the way we provide care.

A financial review with an external party to examine back-end systems and optimize billing revenue cycles was conducted to lay the ground work for rebuilding our electronic health record and to optimize our IT systems. We are engaged with the five identified managed care companies to

gather information and insight for expected outcomes, and we continue to work with advisors to stay abreast of the multiple rule changes take effect July 1, 2018.

As the cover states Behavioral Health Care IS Health Care. We recognized this several years ago with the introduction of our Integrated Behavioral Health Care model which today has more than 400 people enrolled. This initiative provides a continuum of care for our clients with severe mental illness to feel safe and be cared for mentally and physically.

Our Community Psychiatric Supportive Treatment Services staff (CPST) work closely with our clients on a daily and weekly basis in order to ensure they have their treatment needs met, including medication adherence, assisting with obtaining benefits, healthcare entitlements, housing resources, and other items to strive towards better self-efficacy and self-sufficiency.

We act as a liaison between our clients and their service providers -- both within our agency and within the community. We partner with the criminal justice system, area hospitals, and a variety of social service partners to ensure the most comprehensive services are available. We take a team approach to clients' treatment by working with psychiatrists, nurses, employment specialists, peer support specialists, parole/probation officers, case managers, and program supervisors.

It was Ralph Waldo Emerson who said, "What we need most in our life, is someone, who will inspire us to be the best person we can be." On behalf of our entire Recovery Resources team, we thank you, our donors, our partners, and our friends who join us with financial support helping people triumph.

Two handwritten signatures in blue ink. The first signature is 'C. Royer' and the second is 'P. Gill'.



WHO WE ARE

Recovery Resources is a provider of prevention education, treatment, and recovery services for individuals diagnosed with mental illness and/or addiction. Founded in 1955, we provide comprehensive community-based care, using a holistic approach helping clients to triumph. With three office locations, Recovery Resources is a partner in health and hope in Northeast Ohio.

OUR SERVICES

PREVENTION & WELLNESS

Alcohol and Drug education prevention
Adolescent to young adult education
prevention
Parenting education
Problem gambling education prevention
Assist NOW, Employee Assistance
Program
Mental Health First Aid
Training Institute

TREATMENT

Intensive Outpatient Program
Medication Assisted Treatment
Specific Opioid Intensive Outpatient
Treatment
Partial Hospitalization Program
Women and Family Services Intensive
Outpatient Program
Non Intensive Outpatient Program
Case Management
Gambling Treatment
Pharmacological Management

Behavioral Health Counseling
Community Psychiatric Supportive
Treatment
Dual Diagnosis Treatment
Integrated Behavioral Health
and Primary Health care
Criminal Justice/Conditional
Release programs

RECOVERY SUPPORT

Women's Sober Living Home
RecoveryWorks, vocational training
Employment Alliance
Housing

[Look at me and see an **honorable** man.] David H.



2017 HIGHLIGHTS

PREVENTION

The three-year Substance Abuse and Mental Health Services grant awarded in the spring of 2015 comes to completion. Students were the target demographic for the grant to address signs of disorders that often appear at college-age, including depression, anxiety, eating disorders and self-harm. Recovery Resources Prevention Staff collaborated with eight area colleges and universities to deliver Mental Health First Aid to 557 students, faculty and staff. Working in conjunction with campus Behavioral Intervention teams to help highlight mental health issues on campuses, these partners formed a county-wide coalition to continue sharing the lessons and tools taught to recognize and recommend treatment for mental distress signs.

“This course is beneficial at all levels, but exceptionally valuable in a campus community.” – John Carroll University Faculty member

TREATMENT

To meet the growing need for our treatment services, the clinical treatment team expanded group offerings to our clients with extended evening hours. Intensive Outpatient Treatment (IOP) increased to accommodate eleven groups daily and added a second treatment group hosted at the City Mission.

Behavioral Health and Primary Health Integrated Care program continues to grow with enrollment over 400 clients. This initiative

provides a continuum of care for our clients with severe mental illness to feel safe and be cared for mentally and physically.

An ongoing obstacle for our clients to get to their treatment is transportation. With the help of our donors we provided over \$76,000 dollars in bus passes and provide-a-rides so that clients may complete their treatment plan.

RECOVERY

The Monarch House, owned and operated by Recovery Resources, celebrated its second anniversary in August 2017. This sober living home with peer support serves as a bridge between supervised inpatient treatment and a return to independent living. The house offers a safe, sober environment for up to nine women at one time who are at least 18 years old following their successful inpatient treatment or intensive outpatient treatment for substance use orders. Over the past two years, the Monarch House has worked with 24 women who have successfully transitioned to independent living.

WOMAN OF STRENGTH + EXEMPLAR

On May 11, 2017, more than 400 people gathered to help Recovery Resources recognize the Exemplar and Woman of Strength award recipients, Joan Papp, M.D. and Judge Joan Synenberg for their contributions to the advancement and support of behavioral health. Dr. Papp was recognized for her tireless community work and

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leadership in the fight against opioid use. Dr. Papp is the medical director of Project DAWN, a community based overdose education and naloxone distribution program and is the Director of MetroHealth Office of Opioid Safety. Judge Joan Synenberg was honored for her instrumental role presiding over Recovery Court, a specialized docket supervising people with drug addiction and trauma. This dual diagnosis docket is the first of its kind in the State of Ohio and certified by the Ohio Supreme Court.

ENGAGE.INSPIRE. EMPOWER.

Members of the Circle of Strength, our women's philanthropy group founded in 2014, introduced a new opportunity for participation to support the mission of Recovery Resources with time, talent, and treasure. The Circle of Hope was launched to carry on the tradition of support to our Monarch House, a sober living home for women.

Since the Circle of Strength's inception, more than \$70,000 has been donated to treatment and recovery programs selected by Circle members. In 2017 Circle of

Top: Joan Papp, M.D., accepts 2017 Exemplar Award from Judge David Matia, 2016 Exemplar.

Bottom: Judge Joan Synenberg accepts 2017 Woman of Strength Award from 2016 award recipient, Tracey Collins.



Strength members voted to fund Casey's Kids, a youth led prevention program that teaches and builds leadership skills in teens and reinforces the decision to be drug-free. Today 50 Casey's Kids leaders throughout Cuyahoga county are supported by Circle of Strength funds to be trained as peer leaders in their schools.

RUN FOR RECOVERY BREAKS ALL RECORDS!

More than 600 runners, walkers and volunteers participated in the 5th Annual Run for Recovery breaking all past fundraising and participation records. On Saturday, August 19th 620 participants entered to run or walk a 5K through the Cleveland MetroPark Zoo to support, celebrate, and remember those who are living a life of sobriety, in need of recovery, and those who lost their lives to addiction. Planned by the members of the Recovery Resources Associate Board, \$102,000 was raised to fund prevention, treatment and recovery programs offered to our clients.



10,493 CLIENTS SERVED IN 2017



- 6,500 → Mental Health Treatment
- 1,770 → Addiction Treatment
- 750 → Criminal Justice Services
- 1,396 → Employment
- 77 → Housing

54% FEMALE
46% MALE



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Fiscal year July 1, 2016 to June 30, 2017

WHERE OUR RESOURCES CAME FROM



\$3.8 MM FROM PUBLIC FUNDING



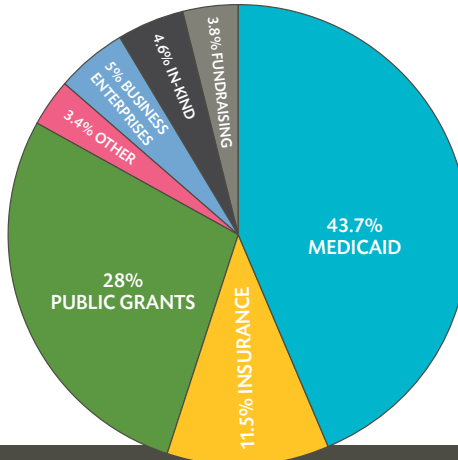
\$273,000 FROM ANNUAL CAMPAIGN



\$102,000 RAISED BY RUN FOR RECOVERY



\$25,000 DONATED BY CIRCLE OF STRENGTH



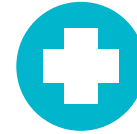
HOW OUR RESOURCES WERE UTILIZED



\$76,000 FOR CLIENT ASSISTANCE



\$213,000 FOR ALCOHOL & DRUG PREVENTION EDUCATION



557 STUDENTS FACULTY & STAFF TRAINED IN MENTAL HEALTH FIRST AID ON 8 COLLEGE CAMPUSES



2017 FINANCIAL HIGHLIGHTS

Balance Sheet

Fiscal year July 1, 2016 to June 30, 2017 in thousands

Assets

Cash	372
Investments	5,875
Accounts Receivables	978
Fixed Assets	2,604
Other Assets	260
TOTAL ASSETS	10,089

Liabilities & Net Assets

A/P & Accrued Expenses	772
Other Liabilities	1,183
TOTAL LIABILITIES	1,955
Net Assets - Temporarily Restricted	534
Net Assets - Permanently Restricted	1,550
Net Assets - Unrestricted	6,050
NET ASSETS	8,134
TOTAL LIABILITIES & NET ASSETS	10,089

Support & Revenue

Program Services Revenue	7,763
Grants (Government & Private)	3,959
Business Enterprises	866
Fundraising	550
In-Kind	654
All Other	550
TOTAL SUPPORT & REVENUE	14,342

Expenditures

Program Services	12,224
Management & General	1,711
Fundraising	341
TOTAL EXPENDITURES	14,276

Operating Results

Operating Results	66
Gain (Loss) on Investments	582

Consolidated Surplus (Loss)

Consolidated Surplus (Loss)	648
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1955 RECOVERY SOCIETY

With gratitude to our donors and friends who have made a lasting impact on the growth and success of Recovery Resources. Thank you for your lifetime contributions as members of the 1955 Recovery Society and for your awareness of the needs of our community.

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[Look at me and see a heroine of hope.] Tina V.

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[Look at me and see change.] David D.

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Bruce D. Murphy
John F. O'Brien
David M. Schneider
Brian Sherwin*
Victor S. Voinovich Sr.
Thomas Wagner, Esq.
Margaret G. Weitzel

*deceased



Midtown

3950 Chester Avenue
Cleveland, OH 44114

Old Brooklyn

4269 Pearl Road
Cleveland, OH 44109

Lakewood

14805 Detroit Avenue, Suite 200
Lakewood, OH 44107



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